

REVOLUTIONIZING RISK MANAGEMENT FOR INSURANCE

Today, risks are multiplying faster than policies can cover them, leaving insurers with a mounting challenge to stay meaningfully connected with their customers beyond the point of sale. Policies are scattered across platforms, risks remain hidden until it's too late, and insurers are left navigating a maze of regulatory demands, customer churn, and operational silos. The lack of real-time visibility on personalized risk score and actionable insights leads to missed opportunities and costly oversights.

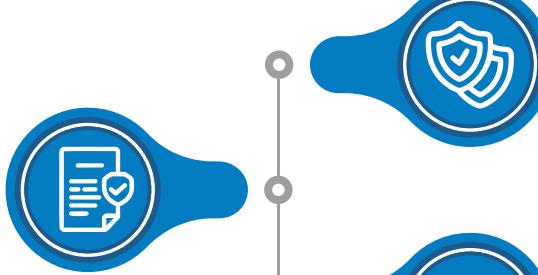
Introducing Infosys Risk Management Concierge (RMC)

Infosys Risk Management Concierge (RMC) is an AI-powered solution, a mobile-first platform designed to help insurers transform how their customers manage risks.

It empowers policyholders with hyper-personalized, always-on, digital-native risk management experiences, bringing the power of enterprise-grade risk intelligence to their fingertips.

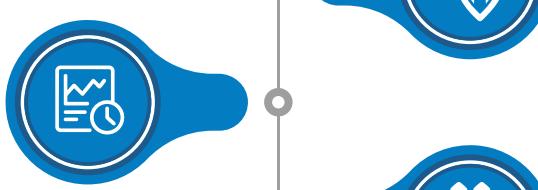
Key Features

AI-Powered Policy Vault: Store all your insurance policies in one place categorized and tagged for better organization.



Risk Coverage Score: A personalized comprehensive score that reflects your overall exposure, dynamically refined by the data you share. It helps insurers instantly identify coverage gaps and benchmark protection against market offerings.
 (Lower score = safer; higher score = higher risk exposure)

Real-Time Risk Nudges: Receive proactive alerts when activities fall outside coverage, ensuring you stay ahead of potential liabilities.



Chat with Your Policy: Enables real-time interaction with policy data, allowing you to ask questions, get instant answers, and make informed decisions on the go.

Policies Management: Seamlessly integrate with your insurance providers to handle premium payments, manage claims, and access all your policy needs in one app.



Unpack your policies: Automatic unpacking of your policies using AI to show all your policies and spot the duplicate coverages

Preventive maintenance: Stay ahead of risks by scheduling essential preventive actions, such as health checkups or car maintenance, directly through the app.



Risk Marketplace: Explore and purchase policies to address additional coverage needs. See how new policies impact your risk score and improve your protection.



Why Infosys Risk Management Concierge

For insurers, Infosys Risks Management Concierge unlocks new dimensions of customer engagement, risk literacy and embedded protection, driving higher retention and trust in an AI-first world.

Take the Next Step

Ready to explore how Infosys RMC can be tailored to your organization's needs?

Connect with us for a personalized demo or strategic consultation.

For more information, contact askus@infosys.com

© 2025 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/or any named intellectual property rights holders under this document.