Infosys® | CONSULTING

REIMAGINE
THE FUTURE
OF INSURANCE

Delivering business value by guiding and accelerating
Insurance Transformation in the age of AI.

Infosys | CONSULTING

WHAT WE DO

POSITION FOR GROWTH

We help the C-Suite strategize and implement solutions to adapt to changing needs of their clients.

TRANSFORM OPERATIONS

We deliver efficiencies, cost savings, and enhanced experiences by reimagining business functions to become human plus AI operations.
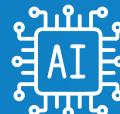
DRIVE INNOVATION AND AI

We help insurers embrace AI and partner eco-systems to reinvent themselves.

THE consulting REPORT
Top 50 Consulting Firms
2023

Forbes 2024
WORLD'S BEST MANAGEMENT CONSULTING FIRMS
POWERED BY STATISTA

THE consulting REPORT
TOP 50 CONSULTING FIRMS
2024

Consulting Magazine.
BEST FIRMS TO WORK FOR
2025

INFOSYS AI OFFERINGS – HOW WE HELP INSURERS

We help insurers become AI enabled enterprises across sub-sectors – Life & Annuity, P&C (Personal and Commercial), Employee Benefits, Brokerages, and Reinsurance.

SET UP AI

AI Strategy and Roadmap

AI Technology Stack

Responsible AI

AI COE and Delivery Framework

POCs

Talent Strategy

SCALE AI

AI Factory Model

Operationalizing LLMs

Reimagined Business Functions

Use Case Implementation

Maturing AI Capabilities

Data Services

Talent Amplification

RUN AND EVOLVE

Change Management and Adoption

Workforce Training

Value Realization

AI Ecosystem Refresh

AI Ops

OUR CORE INSURANCE OFFERINGS AND SERVICES

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We deliver business value to our Life & Annuity, P&C – Personal and Commercial, Employee Benefits, Brokerages, and Reinsurers clients.

Invisible Underwriting

Transforming new business & underwriting via AI and digital capabilities to a point where it is frictionless and invisible to an end customer.

Operations Optimization and Automation

Accelerate insurers' digital and optimization efforts to alleviate costs and improve operational efficiency.

Digital Distribution Management

Provide digital tools for agents and brokers to continue to sell insurance and manage relationships with prospects and customers.

Policy Administration Modernization

Accelerate policy administration transformation from legacy and complex to digital and simplified.

Intelligent and Touchless Claims

Accelerate the journey to use analytics and to make claims processing touchless.

SERVICES

Strategy & Roadmap	AI – Setup, Scale, Evolve	Business Process Reimagination
Experience Design	Data Services	Cloud Transformation and Cybersecurity
IT Costs Optimization	Organizational and Workforce Transformation	

OUR
DIFFERENTIATORS

Acceleration of Transformation Outcomes

Our end-to-end approach (from strategy to implementation), focus on business value, and shared accountability ensure success for our clients.

Innovation and AI at Our Core

Our platforms, accelerators, delivery capabilities, and partner ecosystem create a unique combination to find, deliver and, scale transformational business value.

Global Expertise at the Right Price Point

We have a global delivery model that delivers value at optimal costs for our clients.

Deep Domain & Technology Talent

We offer strategists, experience designers, and delivery leaders with deep expertise in helping insurers navigate change.

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Thank you